

2023 FOOTBALL SEASON TICKET INFORMATION

Ticket Sales Website: secure.payk12.com

TICKET HOLDERS

Tuesday, April 25
through
Friday, May 19

TRADE DAY

Wednesday, May 31
8:00am—12:00pm
Stadium Ticket Booth

NEW CUSTOMERS

Thursday, June 1
8:00am until sold out
online only



2023 SEASON TICKET PRICES AND PAYMENTS

- PNG has 5 home games this season.
- Season passes are **\$25** per seat. (\$5 per ticket x 5 home games = \$25 per seat)
- Debit/credit card and online payment are the only acceptable payment methods.



AWAY GAME TICKET INFORMATION

Tickets to away games are not sold during renewals. Tickets are sold online weekly on each opponent's website the week of the game. Visit our website, pngathletics.com/varsity-football-ticket-information for links to our opponent's websites. Information will also be sent each week via SportsYou text message.



TRADE DAY: WEDNESDAY, MAY 31 FROM 8:00AM-12:00PM

You must renew your 2023 season tickets online before you can trade seats. You do not need to bring your cards or receipt with you to trade. You may send someone to trade on your behalf with a permission slip. No additional ticket sales on trade day.



OWNERSHIP TRANSFERS—TRANSFER DEADLINE: FRIDAY, MAY 12 AT 3:00PM

Transfers must be submitted *before* the seats are renewed for the 2023 season. Transfers cannot be completed if the tickets have already been renewed. Transfer forms are attached to your email and can be found at pngathletics.com/documents. Additional information is listed on the form.



PNG VS. NEDERLAND — FRIDAY, OCTOBER 27, 2023 AT BULLDOG STADIUM

The PNG vs. Nederland game is an away game this year, therefore it is not included in your season ticket package. TICKETS WILL NOT BE SOLD DURING SEASON TICKET RENEWALS. Tickets will be sold online the week before the game. Season ticket holders will have designated purchase dates *before* the general public sale. More detailed information will be emailed to ticket holders and posted to pngathletics.com as the game approaches.



TEXT MESSAGE REMINDERS

Text messages will be sent with reminders for deadlines as well as away game ticket sales links via the SportsYou app. Please visit pngathletics.com/documents for instructions on how to sign up to receive text alerts and how to download the free SportsYou app.



ASSISTANCE

If you need assistance purchasing your tickets, please call the athletic office at **409-729-7644** or send an email to adelcambre@pngisd.org. You can also consult the attached [Purchase Instruction Guide](#).



ADDITIONAL QUESTIONS

Please view the attached document titled [Football Tickets—FAQs](#), which contains questions and answers for everything ticket and game related, or view the list at pngathletics.com/documents.

SEE PAGE 2 FOR STEP BY STEP RENEWAL INSTRUCTIONS

HOW TO RENEW YOUR SEASON PASSES

- 1) Type **secure.payk12.com** in your web browser's search bar.
 - Note: You cannot renew tickets in the PayK12 app.
 - 2) Scroll to the bottom and click **Login** under the Ticketholders' options.
 - 3) Enter your **email address** and **password**, then click the blue **Login** button.
 - 4) IMPORTANT STEP! In the top righthand corner, click **Hello, (YourName)**, then select **Your Account**.
 - If you're using a phone or tablet, tap the down-facing arrow next to your name, then tap My Account.
 - Important Note: You will not see football passes on the main page storefront. You must click on *Your Account* to view your passes and renew.
 - 5) Click the **Tickets & Renewals** box.
 - 6) Scroll past the Tickets section to the **Passes** section.
 - When using a phone or tablet: tap the plus sign on your pass and the **Renew** button will appear. Click Renew.
 - When using a computer: click the blue **Renew** button next to your first pass listed.
 - Note: Passes are listed as the 2022 Reserved Football Pass since you're renewing the seat you owned in 2022.
 - 7) If you own more than one pass, click **Keep Shopping** and continue clicking Renew on the remainder of your passes.
 - 8) When you've finished adding passes to your cart, click **Checkout Now** or on the shopping cart icon.
 - Note: Passes are now listed as 2023 Reserved Football Pass in your shopping cart.
 - 9) Verify all your passes are listed in your shopping cart, then click **Checkout Now**.
 - 10) Enter your **credit/debit card number** and **billing information**, then click **Checkout Now**.
 - 11) Review your order and billing information, then click **Submit Order**.
 - 12) **Your order is now complete.**
 - You will see the 2023 passes listed in your account under Tickets & Renewals and in your app.
 - You will also receive two emails from PayK12; one with your receipt and another with your digital/printable tickets for the season. See your ticket options for the season below.
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YOUR TICKET OPTIONS

For the upcoming season, you may use your season pass plastic cards, digital tickets, or print paper tickets.

- **Digital and Paper Tickets:** Please see the attachments titled "Football Tickets—Ticket Options" and "PayK12 App" for more information regarding how to use these options.
- **Replacement Cards:** You may get replacement cards for \$2 per card (cash only). Do not go to the field house for replacement cards. To request replacement cards, send an email to adelcambre@pngisd.org. You will receive a response regarding where and when to pick up your cards. Cards must be requested in advance.
- **New Season Ticket Holders:** If you are a new season ticket holder or had tickets transferred to you and would like to use plastic cards, you can purchase new cards for \$1 per card. Do not go to the field house for new cards. Cards must be requested in advance. Please send an email to adelcambre@pngisd.org and you will receive a response regarding where and when to pick up your new cards.

THANK YOU FOR SUPPORTING PNG ATHLETICS